

November 29, 2017

Enabling Medical And Behavioral Health Collaboration

Improving Access to Information

Carminati Consulting is currently partnering with a not-for-profit organization established to transform healthcare delivery with technology. Together, our organizations are enabling improved communication and coordination between a patient's medical and behavioral health care providers, resulting in *inpatients getting "the right care at the right time"*.

Carminati supports this effort by

- Facilitating discussions with stakeholders at over a dozen healthcare organizations
- Capturing and analyzing the needs and challenges voiced by the healthcare providers
- Documenting software requirements and specifications
- Contributing to the user interface design
- Performing quality assurance testing
- Developing and coordinate training plans
- Onboarding and delivering training for 100+ users
- Providing on-going user support

Phase 1 of this initiative provides behavioral health providers with

- The ability to quickly exchange patient care information across primary care providers, hospitals, and behavioral health organizations
- Real time alerts when a patient presents at emergency departments or hospitals within the care network
- Functionality that drives care management and facilitates transition of care and timely follow ups

The Value

Phase 1 successfully rolled out in early November 2017. With this easy access to a patient's comprehensive and up-to-date medical history, behavioral health agencies no longer have to rely on patients to accurately self-report their medical history. This holistic view has also simplified the patient intake process, allowing healthcare providers to focus on *what is most important: providing the optimal care to each patient.*

Stay tuned for an update after Phase 2, scheduled to roll out during the first half of 2018.

For more information, contact us at [312-884-9054](tel:312-884-9054) or info@carminaticonsulting.com.