



June 23, 2017

Top 10 U.S. Healthcare System Goes Live with Carminati Consulting's Insurance Decision Support Software

A Top 10 U.S. Healthcare System went live with Carminati's insurance decision support software on June 23, 2017. This groundbreaking tool is designed to take the guess work out of understanding a health system's insurance agreements, and to enable more efficient and accurate communications with patients regarding their insurance coverage.

Carminati's solution quickly presents critical information about each insurance plan, which ensures patient-facing staff accurately schedule each patient, and empowers the healthcare system to:

- Limit reliance on employee memory when assessing the network status of a patient's insurance plan
- Quickly inform patients of their current network status and financial obligations at the point of scheduling
- Schedule patients with enough lead time to obtain necessary pre-certifications
- Minimize the financial and operational risks of unknowingly treating out-of-network patients
- Reduce employees' reliance on administrative teams for standard insurance questions
- Eliminate manual, organization-wide alerts with each insurance change or notification

"Our Managed Care Team, in collaboration with Carminati Consulting, have designed, built and deployed an innovative, easy to use and feature rich solution that enables us to quickly understand the important details of each patient's insurance plan. Rather than spending valuable time researching these specifics for each patient, we can now dedicate our time to better assisting our patients, and dramatically improving the patient experience", stated the Director of the Top 10 U.S. Healthcare System's Managed Care Team.

Brittany Carminati, Principal of Carminati Consulting, commented: "We are thrilled with the results of our collaboration with this world-renowned healthcare organization. Together we have created a best-in-class solution to significantly improve patient engagement, streamline a previously cumbersome process and reduce financial risk to both the health system as well as the patients."

For further information, contact Carminati Consulting at (312) 884-9054,

info@carminaticonsulting.com or visit us at www.carminaticonsulting.com.